

Willow Brook Metropolitan District

NOTICE OF CHANGE IN WATER RATES AND FIXED CHARGES Effective January 1, 2026

On October 10th, 2025, the Board of Directors of the Willow Brook Metropolitan District adopted new water rates effective January 1, 2026. The new water rates along with the rates for the trash service and the Project Reserve Fee are listed below.

MONTHLY Base Charges and Usage Rates for 2026:

Water and Trash Charges

Monthly Water and Trash Charges (effective 01.01.2026)			
Water Service	0	1,000	\$75.00
	1,001	5,000	\$0.065 / gallon
	5001	Or Higher	\$0.110 / gallon
Trash Service (Monthly Charge)	\$18.33		

Additional Fees

Project Reserve Fee	\$75.00 / Monthly
Return Check Fee (NSF)	\$25.00
Transfer Fee	\$15.00
Delinquent Fee	5% penalty per month
Lien Fee	Actual costs

Payment Options

ACH IS AVAILABLE

Please see the ACH application and instructions on the District website
<https://www.willowbrookmetro.org>

PAYMENTS MADE BY CHECK OR MONEY ORDER CAN BE MAILED TO OR DROPPED OFF AT:

Willow Brook Metropolitan District
7995 E. Prentice Ave. Ste. 100
Greenwood Village, CO 80111-2710

No cash accepted.

UTILITY BILL ONLINE PAYMENT

Online and Credit Card payment options are available for customers. The Online feature also allows you to review your historical water usage, payment history, set up auto-pay and make a one-time EFT payment. To access online payment, visit <https://www.willowbrookmetro.org>. There you will be asked to enter your account number and street address (numbers only) to access your account. If you have any difficulty, please call 303-381-4960.

**On-Line Payment Charges are as follows:
\$2.00 + 2.5% for credit card or \$2.50 for an e-check**

Water Delinquency Policy

30 Days Past Due	A five percent (5%) delinquency penalty is added per month on the unpaid balance until paid in full.
90 Days Past Due	A turn off notice is mailed by return receipt mail, advising that service will be disconnected.
Turn off - Lien	If payment is not made within ten (10) days of the mailing of turn off notice, water is turned off and a lien is filed against the property.

District Website

Just a reminder that the Willow Brook Metropolitan website is located at:

<https://www.willowbrookmetro.org>

Contact information, water rates, your account and historical water usage, and District meeting notices and news can all be found on the website.

AquaHawk System Options

The District has set up the AquaHawk Water Monitoring System which you can see here: <https://rubyranch.aquahawk.us/login>. With this AquaHawk system, Ranch owners can register online to monitor their own water usage, set alerts, and potentially reduce their water bills. It costs nothing to register for, and make use of, the options available through AquaHawk. There is a link on the home page for [Water Meters](#) where you can find a document prepared by Carl Oppedahl that will walk you through the steps to register with AquaHawk.